

FREQUENTLY ASKED QUESTIONS

Fenders by Enders LLC

Q: How often should my tires be rotated?

A: Prevent premature wear on your tires by rotating them after every other oil change or about every 6,000 miles.

Q: My “check engine” or “service engine” light is on. What does this mean?

A: Your vehicle’s sensors and computerized components monitor and manage your vehicle’s emissions and performance. Your “check engine” light will come on when one of these systems fails. Your car may appear to be working just fine, but it’s crucial to get your car checked out to prevent any possible long-term problems.

Q: Why should my timing belt be changed at the recommended interval?

A: If your timing belt fails, you could end up with major engine damage. Replacing your timing belt is a lot less costly than repairing your engine. So do the smart thing and get your timing belt changed when recommended.

Q: How often should my oil be changed?

A: Your oil should probably be changed every 3,000 miles or 3 months. Due to varying factors, your oil may need to be changed at a different interval. If you have any questions, don’t hesitate to ask our service mechanic at your next oil change.

Q: When should my car’s fuel filter be replaced?

A: Replace your car’s fuel filter every 30,000 miles or every 6 months. Make sure the Ethanol is added to your gasoline to ensure your car won’t have any performance issues.

Q: How often should my fuel injection system be cleaned?

A: Get your vehicle’s fuel injection system cleaned about once a year. This will help to improve your vehicle’s performance, reduce fuel consumption, and lower the emission levels.

Q: Why should a mechanic clean my fuel injector system when I can buy my own bottle of injector cleaner right off the shelf?

A: The add-in to tank fuel injector cleaners usually has a base of kerosene, alcohol, methanol, acetone, or ketones, which are highly caustic and flammable cleaners. These cleaners typically burn up before they even reach the combustion chamber, leaving additional deposits on top of what they were supposed to remove. Due to the caustic nature of these cleaners, they can cause damage to seals and coatings in many of today's fuel injection systems.

Q: A fuse has blown out and needs to be replaced; what should I do?

A: You should always replace a burnt fuse with one of the same amperage that's printed on the fuse. If the fuse continues to blow out, you should have our ASE-certified service technician look at it to locate the issue before it gets worse.

Q: How often should my spark plugs be changed?

A: Replace your spark plugs every 30 months or 30,000 miles unless your vehicle has 100,000-mile platinum tipped spark plugs. This will give you maximum fuel economy and peak engine performance.

Q: My car is starting to overheat. What should I do?

A: Find a safe spot to pull off the road and shut your engine off immediately. If your car overheats for too long, your engine will be damaged. Instead of trying to check your radiator's fluid levels, let Fenders By Enders LLC take care of it with proper service.

Q: Why does my engine oil look milky brown?

A: Milky brown engine oil means there's a problem with the coolant in your oil. A blown head gasket, failed transmission cooler, or cracked casing can cause your engine oil to turn that milky brown color. Let us check your engine oil immediately to resolve the issue for you.

Q: How do I ensure my car battery maintains a good electrical connection?

A: To provide your battery with a good electrical connection, you should clean and inspect your battery cables and terminals periodically.